



Maternal and Child Health Program Coordinator

Organization: Hope Through Health (www.hthglobal.org)

Location: Kara, Togo

Summary

Hope Through Health (HTH) seeks a Maternal and Child Health (MCH) Program Coordinator based in Kara, Togo for a minimum one-year commitment to manage a dynamic program that focuses on health equity and social justice.

Structure

- Full-time position with living stipend and travel health insurance (additional allowance for one round-trip airfare to/from Lomé, Togo for international applicants)
- Minimum 12-month commitment beginning as soon as possible or June 1, 2017
- Based in Kara, Togo

Background

Hope Through Health (HTH) works to save lives by making healthcare accessible and effective in Togo, West Africa. For the past ten years, Hope Through Health has provided high quality healthcare to thousands of individuals living with HIV/AIDS and strengthened healthcare delivery systems throughout northern Togo. At the request of the Togolese Ministry of Health and our patients, we recently broadened the services we provide to serve more women and children. This expansion has allowed Hope Through Health to reinforce maternal and child health (MCH) services at some of the poorest performing health centers in northern Togo in an effort to save even more lives.

Job Description

In August 2015 HTH launched the Maternal and Child Health Program which implements an integrated clinic and community-based approach to health systems strengthening in four public sector clinics serving a population of 30,000. The program is designed to increase access to, timeliness of and quality of healthcare services for pregnant women and children under five, hopefully leading to immediate and long-term decreases in rates of maternal and child morbidity and mortality. The Maternal and Child Health Coordinator is responsible for the MCH program and reports to HTH's Medical Director.

The ideal person will believe that health is a human right and that health care delivery should promote equity and social justice. The MCH Program Coordinator must be comfortable living and working in a resource-poor, urban environment with frequent travel over difficult terrain to rural areas. S/he must be self-directed, professional, humble, a lifelong learner, a strong communicator and able to work well within and manage culturally-diverse teams. The MCH Program Coordinator will be expected to demonstrate maturity, respect and solid leadership skills in a challenging cross-cultural work environment.

Responsibilities

- Ensure the functioning of the MCH program's four components—community-based care delivered by Community Health Workers, free services, supply chain management support and clinical mentoring—in four pilot sites
- Supervise, support, and lead the MCH program team (Clinical Mentor, Community Health Worker (CHW) Supervisor, Monitoring and Evaluation assistant and 26 CHWs)

- Collaborate with the Program Director to improve efficiency and effectiveness of the MCH program in preparation for Phase 2 of expansion
- Work with the Chief Operations Officer to ensure effective procurement and delivery of essential medicines and equipment to partner clinics and CHWs
- Collaborate with the Director of Monitoring, Evaluation and Quality Improvement to produce monthly program reports and to manage the quality improvement plan by implementing Plan-Do-Study-Act cycles based on the Care Delivery Value Chain
- Assist the Executive Director with grant proposals, reporting and other communication projects as needed
- Other duties as assigned

Desired Skills and Experience

- Minimum 2 years of work experience
- Project management experience preferred
- Rural Africa work experience preferred
- Professional proficiency in French & English
- Proven ability to exercise leadership and maturity
- Humble learner with the ability to listen
- Excellent interpersonal and communication skills (written and spoken), with demonstrated ability to build relationships and to earn respect of colleagues, patients, and partners from diverse backgrounds
- Strong ability to solve emerging problems, prioritize tasks and direct a team in prioritization and time management
- Flexibility with shifting priorities and competing demands in a challenging work environment
- Commitment to social justice and to the fundamental rights of the poor and a willingness to humbly serve the populations HTH cares for in accordance with HTH's core values and operating principles
- Ability to relocate to Kara, Togo, required
- Bachelor's degree required

Success Profile

HTH values community-engagement and capacity building and expects these values to be put into action by the MCH Program Coordinator. Success in this position would take the form of excellent performance indicators (maternal and child coverage rates, timeliness of care, and quality measures). Since the MCH program is in its pilot phase, the MCH Program Coordinator should strive to create a seamless model of care that can be replicated. A successful MCH Program Coordinator makes clearheaded and just decisions in the face of complex challenges. S/he motivates her team and helps them be efficient and innovative in their daily tasks. S/he fights tirelessly for patients who are otherwise neglected in Togolese society. S/he balances the compassion s/he feels for the community s/he serves with intellect, and uses emotion and passion to energize her work, not cloud her judgment or burn her out.

In order to best position the MCH Program Coordinator to achieve success, HTH commits to providing a fair compensation package, a generous vacation allowance and as much infrastructure support as budget will allow. The Medical Director, who supervises this position, as well as the Country Director, commit to listen to challenges and help brainstorm solutions and generally accompany the MCH Program Coordinator in his/her efforts to improve the dignity of healthcare in northern Togo.

If you are interested in this position, please email a cover letter and resume to Hope Through Health's Deputy Director, Emily Bensen, at ebensen@hthglobal.org by April 15th, 2017.